



Refund/Cancellation Policy

Participant Cancellations

Under normal circumstances, registration fees and funds raised may be transferred without penalty from one Fuller Center Bike Adventure ("FCBA") ride to another within the same calendar year as the event for which the rider registered, but no refunds will be offered.

Riders qualify for rolling their registration fees and funds raised forward to an FCBA ride in a future year only due to changes in major life circumstances beyond their control, such as injury, relevant medical diagnosis, loss of job, or similar circumstances to their family members. In such circumstances the rider will be entitled to transfer the registration fee and funds raised to an event scheduled within 12-months of the original event start date. No refunds will be issued for either registration fees or funds raised.

If the cancellation is due to a medical issue or extenuating circumstance that may require a longer recovery period, the time period may be extended to one agreed upon between the organizers and the participant.

Organizer Cancellations

In the rare event that the FCBA organizers cancel or reschedule an upcoming ride, the participants will be given two options:

1. Transfer the registration fee and funds raised to an FCBA event scheduled within 12-months of the original event start date. If the ride was rescheduled or postponed, the participants will also have the option to transfer to the newly scheduled dates.
2. Receive a refund in the amount of the registration fee paid by the participant. Funds raised for the mission, including funds donated by the registered rider him/herself, will not be refunded or credited towards a future ride for which the person may register.